

Pricelist of T-Mobile

Detail pricelist of standard, supplementary and value added services of T-Mobile

Pricelist with VAT included
Valid from 21.03.2012
Prepaid Offer 5

Connection Fee	6
Standard package	6
1. Prepaid tariffs.....	6
Easy Talk and Easy SMS.....	6
Prices for other prepaid tariff models	7
Talk cheapest – My Circle for Prepaid.....	7
Free Calls to My Circle - Become closer with the numbers of My Circle	8
Weekend Calls – Best Weekend offer	8
Recharge and win	8
Reduced price when recharging a voucher	8
Favourite country	8
Free of charge Night time calls	9
Prepaid BlackBerry Mail offer	9
Prices for data transfer.....	9
Price for video calls.....	9
Supplementary services.....	10
Other services	10
Emergency calls	10
Calls to other numbers	11
Additional information valid only for the Max tariff model	11
Mean of rounding of the price.....	11
Period	12
International prices / zones	12
Vouchers.....	13
Postpaid offer.....	15

1. Information, rules and conditions regarding postpaid customers	15
Standard package	16
2. Postpaid tariffs	16
Offers for Family	16
Family+ Package for the entire family	18
Relax Family tariff models.....	18
i tariff models.....	19
Relax tariff models.....	20
Relax Surf tariff models	21
Tariff model Pensioner.....	22
Internet tariff models.....	22
Other tariff models.....	22
Basic 3G Tariff models	26
1 MKD/minute towards T-Mobile.....	27
Additional ADSL Internet for Family+ and Family Max	28
Free Calls towards T-Mobile service.....	28
BlackBerry Mail offer for postpaid customers.....	28
Prices for data transfer	29
Price of video calls	29
Supplementary services	31
Other services.....	32
Supplementary services for the Family fix+ tariff models	32
Calls to emergency numbers.....	33
Calls towards other numbers	33
Charging increment	33

Period 35

International prices/zones and incoming calls in roaming..... 35

Zones (Distribution of destinations by zones) 35

Web'n'Walk Packages for post-paid 36

SMS Packages for post-paid..... 37

Value Added Services..... 38

Prepaid Offer

1. Information, Rules and conditions regarding prepaid customers

- This pricelist refers to prices for traffic towards national networks and international calls while the customer is within the T-Mobile network range. Roaming traffic prices are stated in a separate Roaming pricelist.
- A prepaid customer status is assigned to persons who have purchased a CD box or a Prepaid package with a mobile handset (including CD box). The basic information regarding the new customer is filled-in in the prepaid card which serves as an identification document for the prepaid customer. The CD box price, as well as the amount of the initial value sum which it contains is listed in the T-Mobile Pricelist, while prepaid package prices are variable depending on the mobile handset and are publicly available in POS, as well as on the T-Mobile web site. The value prepaid package comprises of a telephone with a CD box only with the Easy Talk prepaid tariff model.
- The prepaid subscriber connection is performed by activating the subscriber line via the SIM card issued to the subscriber and carrying a specific subscriber number. This is performed after the applicant has paid the subscriber line fee, has concluded a subscriber contract or has signed another document for subscriber line activation. By activating the subscriber line, access to the public mobile telephone network services is provided and the payment obligation for the monthly subscription fee and other expenses relating to the subscription commences.
- After fulfilling all above cited conditions, the subscriber is entitled to use the standard services provided by T-Mobile in line with the selected tariff model, for the prices as published in the T-Mobile pricelist. The subscriber may use the supplementary and value added services, or cancel their use, in a manner and under the conditions previously established and published by T-Mobile.
- Change of the tariff model used by the subscriber, as well as the deactivation of the selected communication services is performed electronically by the subscriber him/herself, or in any T-Mobile shop.
- The subscriber may request change of the tariff model only once per month.
- There are eight prepaid tariff models, designed for eight different categories of users (Easy Talk, Easy SMS, Shema, Day & Night, Three, Mobi Hit Prepaid and Max).
- The charging increment in Shema, Day & Night, and Three tariff models is on 10 sec (10/10). In Easy Talk, Easy SMS, Easy Internet, Mobi Hit Prepaid and Max tariff models the tariff increment is per second after the first minute of the call (60/1).
- My Circle service is available for the users of Easy Talk, Easy SMS, Easy Internet, Shema, Day & Night, Three and for Mobi Hit Prepaid. The subscribers are able to select up to 3 numbers in their circle. Voice services and SMS messages to numbers in My Circle are charged at discounted prices.
- The prepaid account recharging is done by reloading a voucher via the free of charge number 1234. Voucher prices are stated in the T-Mobile Pricelist.
- Three different vouchers with value of 590, 900 and 2000 mkd are available as paper vouchers
- E-recharging – E-vouchers, eight different E-vouchers with values of 100, 150, 200, 250, 300, 590, 900, and 2.000 mkd are available. The vouchers are commercially communicated with VAT included.
- After the voucher validity period expiration, the subscriber can not initiate or receive calls in a period of 3 months, during which time he/she may recharge his/her prepaid bill with a new value card. If after the expiration of this 3-month period the subscriber has still not reached his/her account, the next 3 months when reloading, the subscriber will have to pay additional 710 MKD (VAT included), for which he receives 600 denars on his/her account, possibility for initiating and receiving calls, 12 months validity period and retaining his/her current calling number. If not, the subscriber number shall be taken and the subscriber contract shall be considered terminated.
- In case of disconnection (deactivation) of the subscriber, the old calling number shall not be assigned to another subscriber for a period of at least 6 months as of the day of disconnection (deactivation) of the number.
- Prices are stated with VAT included (18%), except otherwise stated. For calls, prices refer to a minute conversation.
- T-Mobile retains the right to determine, change and amend its public communication services prices, which shall be published in the T-Mobile pricelist prior to their enforcement.

Connection Fee

The CD box contains a SIM card and 250 MKD voucher with a price of 295 MKD.
Each new prepaid package has an active SIM period of 360 days, as of the date of SIM card activation.

Standard package

The below listed services are included in the standard package, when the prepaid line is activated:

STANDARD SERVICES	FEE
Telephony	Free of charge
Video Calls	Free of charge
Sending SMS	Free of charge
Receiving SMS	Free of charge
Maily – Voicemail	Free of charge
“You are free to dial”	Free of charge
MMS	Free of charge
GPRS	Free of charge
GPRS – Internet	Free of charge
Fast mobile internet	Free of charge
Barring GPRS	Free of charge

1. Prepaid tariffs

Easy Top

With Easy Top customers can surf, send SMS and talk to all networks in Macedonia for 3,9 MKD/MB, 3,9 MKD/SMS and 3,9 MKD/minute after each top up. The price of 3.9 is valid in a certain period, depending on the type of loaded voucher (shown in the Table below)

The price for talks, SMS and Internet without top-up, is shown in the Table below.

		Easy Top	Easy Top after loaded voucher
Calls towards T-Mobile	All day	7,9	3,9
Calls towards other networks	All day	7,9	3,9
Calls towards My Circle	All day	7,9	3,9
SMS to all national networks		4,9	3,9
SMS to international zones		4,9	4,9
MMS to national zones		15	15
MMS to international zones		15	15
Internet		20	3,9

Type of voucher	Validity of the 3,9 price*
100 MKD voucher	3 days
150 MKD voucher	7 days
200 MKD voucher	7 days
250 MKD voucher	7 days
300 MKD voucher	30 days
590 MKD voucher	30 days
900 MKD voucher	30 days
2000 MKD voucher	30 days

*The period of the validity of the price includes the day when the voucher is topped up.

Easy Talk and Easy SMS

		Easy Talk	Easy SMS	Easy Internet
Calls towards T-Mobile	All day	7,9	8,9	16,6
Calls towards other networks	All day	7,9	8,9	16,6
Calls towards My Circle	Peak/ Off-peak tariff	1	1	12,4
	Night tariff	1	1	12,4
SMS to all national networks		4,9	2,9	2,9
SMS to international zones		7	7	7
MMS to national zones		15	10	10
MMS to international zones		40	40	40
Mobile Internet		20	20	20

Prices for other prepaid tariff models

		Shema	Day & Night	Three	Mobi Hit Prepaid	Max
Calls towards T-Mobile	Peak tariff	27,2	23,6	28,4	16,6	18,9
	Off-Peak tariff	10,7		16,6	8,3	
	Super Off-Peak tariff	/	/	9,5	/	/
	Night Off-Peak tariff	/	/	/	3,6	/
Calls towards the fixed network	Peak tariff	28,4	23,6	29,5	16,6	18,9
	Off-Peak tariff	14,2		17,7	8,3	
	Super Off-Peak tariff	/	/	11,8	/	/
	Night Off-Peak tariff	/	/	/	3,6	/
Calls towards other national mobile networks	Peak tariff	29,5	26	31,9	20,1	22,5
	Off-Peak tariff	16,6		18,9	11,8	
	Super Off-Peak tariff	/	/	14,2	/	/
	Night Off-Peak tariff	/	/	/	9,5	/
Calls towards My Circle	Peak tariff	7,1	7,1	7,1	7,1	/
	Off-Peak tariff	7,1	7,1	7,1	7,1	/
	Super Off-Peak tariff	/	/	/	3,6	/
	Night Off-Peak tariff	/	/	/	/	/
SMS towards My Circle		3,6			/	
SMS to all national networks		5,9			5,9	
SMS to international zones		5,9			10,7	
MMS to national zones		17,7				
MMS to international zones		41,3				
Mobile Internet		20				

Option 0 in prepaid

The service Option 0 in prepaid provides calls for 0 mkd/min towards T-Mobile and T-Home without charge for set up fee. The service costs 99 mkd. (VAT included) and provides the customers to make calls to T-mobile and T-Home for the price of 0 mkd/min.

The service is valid 7 days from the date of activation.

The charging interval for the free calls is 60/30.

For the free of charge calls the Fair Usage Policy applies.

The service is not available in Romaing.

The service Option 0 can be activated by calling on the free of charge number 1460.

Talk cheapest – My Circle for Prepaid

My circle service enables to the prepaid customers to talk and send SMS messages for a discounted price towards:

- 3 numbers from the T-Mobile network or
- 2 numbers from the T-Mobile network and 1 number from the fixed network.

Free of charge activation of the service by calling 122 (IVR). Numbers within My Circle may be changed once every 30 days. Activation of the service via SMS is free.

Free Calls to My Circle - Become closer with the numbers of My Circle

“Free Calls to My Circle” is an offer within the service My Circle, and is applicable for all subscribers that have activated the My Circle service. With the special service, “Free Calls to My Circle” for only 250 denars monthly customers receive 200 minutes conversation towards the numbers in My Circle. After the end of the month, the service can be activated again and the subscriber can enjoy in the long conversations towards the chosen numbers from My Circle. The Service “Free Calls to My Circle” can be activated by:

- Dialling the toll free number **070 140 400** and choosing 1 for activation
- By sending SMS with the content KRUG500 on the same number

For the free of charge calls the Fair Usage Policy applies.

The charging increment for the free of charge minutes is at 30 seconds following the first minute (60/30).

The promotion is unavailable in roaming.

Weekend Calls – Best Weekend offer

“Weekend Calls” is an offer valid for all Prepaid customers. With the special service, “Weekend Calls” for only 120 denars monthly customers receive 100 minutes that can be used during 4 consecutive weekends for calls towards T-Mobile and Fix customers. After the end of the month, the service can be activated. The Service “Weekend Calls” can be activated by calling the toll free number **070 14 26 14**

For the free of charge calls the Fair Usage Policy applies.

The charging increment for the free of charge minutes is at 30 seconds following the first minute (60/30).

The promotion is unavailable in roaming.

Recharge and win

The service “Recharge and win” is an offer valid for subscribers of Easy Talk and Easy SMS.

All Easy Talk subscribers that recharge their account with a voucher of minimum 150 denars shall get 50 free weekend minutes for calls to all T-Mobile subscribers that can be used in the following weekend. The charging increment for the free of charge minutes is at 30 seconds following the first minute (60/30).

All Easy SMS subscribers that recharge their account with a voucher shall get 150 free SMS that can be used towards all T-Mobile subscribers. The duration of the promotion depends on the type of recharged voucher, as follows:

- **3 days**, with recharging a 100 mkd voucher
- **7 days**, with recharging a voucher of minimum 150 denars

The promotion is unavailable in roaming.

Reduced price when recharging a voucher

The “Reduced price when recharging a voucher” service is available in Easy Talk, Shema, Day & Night, Mobi Hit Prepaid and Three tariff models. In order to use the service, the customer needs to register at the number **1466** and each following voucher recharging leads to a lower tariff of **1 mkd/min** to all T-Mobile customers and **2 mkd/min** to the customers of all other national networks (with 4 denars for establishing the call). The duration of the promotion depends on the type of recharged voucher, as follows:

- **3 days**, with recharging a 100 mkd voucher
- **7 days**, with recharging a voucher of minimum 150 denars

While the promotion is active, the charging increment is one minute (60/60).

The promotion is unavailable in roaming.

Favourite country

The *Favourite Country* service is available to all prepaid tariff models whereby for a fee of 177 mkd, the customer has the opportunity to talk for half the price to their favourite country, for a period of 30 days. The service is activated by calling the free of charge number 1461. At one point of time, only one country could be selected as favourite.

Favourite countries	Old price (mkd/min)	Price with promotion (mkd/min)
Switzerland	54,3 mkd	54,3 mkd 27,2 mkd

Italy	54,3 mkd	54,3 mkd 27,2 mkd
Germany	54,3 mkd	54,3 mkd 27,2 mkd
Serbia	33,1 mkd	33,1 mkd 16,6 mkd
Austria	54,3 mkd	54,3 mkd 27,2 mkd
Albania	33,1 mkd	33,1 mkd 16,6 mkd
Kosovo*	44,9 mkd	44,9 mkd 22,5 mkd
Slovenia	54,3 mkd	54,3 mkd 27,2 mkd
Montenegro	33,1 mkd	33,1 mkd 16,6 mkd
Turkey	44,9 mkd	44,9 mkd 22,5 mkd
Croatia	54,3 mkd	54,3 mkd 27,2 mkd
Bulgaria	33,1 mkd	33,1 mkd 16,6 mkd
Greece	33,1 mkd	33,1 mkd 16,6 mkd
Bosnia and Herzegovina	54,3 mkd	54,3 mkd 27,2 mkd

* The price for Kosovo is valid only for the mobile operator Vala 900

With the inclusion of the promotion, the charging increment towards the favourite country is at one minute (60/60).

Free of charge Night time calls

The Free of charge Night time calls is available in Easy Talk, Easy SMS, Day & Night, Three, Mobi Hit Prepaid and Max tariff models. For a fee of 180 mkd, the customer gets the possibility to talk for a price of 0 mkd/min towards all T-Mobile customers in the period 22:00 - 08:00. The promotion can be used every day, within a period of 30 days. The activation is done at the free of charge telephone number 1460.

For the free of charge calls the Fair Usage Policy applies.

The charging increment for the free of charge minutes is at 30 seconds following the first minute (60/30).

The promotion is unavailable in roaming.

Prepaid BlackBerry Mail offer

Blackberry Mail services		
Name of the service	Price	Bundled traffic
BlackBerry S	530 mkd	300 MB
BlackBerry L	700 mkd	1 GB

Basic characteristics of the prepaid BlackBerry offer:

The validity of the BlackBerry Mail service is 30 days. On the day of the expiry of the BlackBerry Mail service, if the customer has enough credit on his account, the subscription for the BlackBerry Mail service shall be automatically renewed, for which the subscribers shall be notified by SMS. If the customer doesn't have enough credit on his account, the BlackBerry service shall be deactivated and the customer shall be notified by SMS. The bundled Internet traffic can be used through the BlackBerry.net APN and the Internet APN in the T-Mobile network. After the bundled traffic is spent, the additional Internet traffic shall be charged according to the tariff model of the subscriber.

The bundled traffic is valid only while the customer is in Macedonia.

The charging interval of the internet traffic is according to the tariff model of the subscriber

Prices for data transfer

SERVICE	FEE
Data transfer (asynchronous 9600 b/s) towards national networks / WAP	7,1 mkd / min
GPRS (wap)	20 mkd/1MB

The maximum single text message size is 1120 bits, which transferred into characters is either 160 7-bit characters of the Latin alphabet (including the spaces) or 70 16-bit characters of non-Latin alphabet (including the spaces).

Price for video calls

DESTINATION		Easy Talk	Easy SMS	Easy Internet	Shema	Day & Night	Three	Mobi Hit Prepaid	Max
Calls towards T-Mobile	Peak Tariff	21,9	23,6	23,6	27,2	23,6	28,4	23,6	23,6
	Off-Peak Tariff	21,9	23,6	23,6	23,6		23,6	21,3	
	Super Off-Peak	/	/	/	/	/	21,3	/	/

	Tariff								
	Night tariff	21,9	23,6	23,6	/	/	/	11,8	/
Calls towards the fixed network	Peak Tariff	23,6	23,6	23,6	28,4	23,6	29,5	23,6	23,6
	Off-Peak Tariff	23,6	23,6	23,6	23,6		23,6	21,3	
	Super Off-Peak Tariff	/	/	/	/	/	21,5	/	/
	Night tariff	23,6	23,6	23,6	/	/	/	11,8	/
Calls towards other national mobile networks	Peak Tariff	20,7	19,5	23,6	17,7	17,7	17,7	17,7	/
	Off-Peak Tariff	20,7	19,5	23,6	17,7		17,7	17,7	
	Super Off-Peak Tariff	/	/	/	/	/	/	/	/
	Night tariff	20,7	12,4	23,6	/	/	/	11,8	/
Calls towards My Circle	All day	/	/	/	/	/	/	/	/

The increment interval for tariffing the video calls is the same as for voice calls.

Supplementary services

SUPPLEMENTARY SERVICES	FEE
Diverting (unconditional)	Free of charge
Diverting (no replay, busy line, unreachable)	Free of charge
Call on wait	Free of charge
Call on hold	Free of charge
Calling line ID presentation (CLIP)	Free of charge
Calling line ID hidden - unconditional (CLIR)	Free of charge
Conference call	Free of charge
Restriction of incoming calls	Free of charge
Restriction of incoming calls outside national territory	Free of charge
Restriction of outgoing calls	Free of charge
Restriction of outgoing international calls	Free of charge
Restriction of outgoing international calls outside national territory except for Macedonia	Free of charge
Calling line restriction (SOCLIR)	Free of charge

Other services

OTHER SERVICES	FEE
SIM card change	159
Roaming	Free of charge
Change of ownership	Free of charge
SIM card unblocking	Free of charge
Recharging prepaid account	Free of charge
Prepaid account status check	Free of charge
Change of the subscriber's address	Free of charge
Re-activation fee	295 mkd (with 250 mkd of airtime included)
SMS bank account information	5,9 mkd/SMS
Permit for using M-payment	Free of charge
Number portability	236

Emergency calls

NUMBER	DESTINATION - DESCRIPTION	FEE
192	Police	Free of charge
193	Fire brigade	Free of charge

194	Emergency ambulance	Free of charge
195	Centre for information and urgent matters	Free of charge
197	Customs	Free of charge
198	Ministry of finance – Public revenues office	Free of charge
199	Ministry of internal affairs	Free of charge
196	Auto Moto Association of Macedonia	Same as for a calls within the T-Mobile network, depending on the subscriber's tariff model

Calls to other numbers

NUMBER	DESTINATION - DESCRIPTION	FEE
1234	Recharging prepaid account	Free of charge
1235	Prepaid account status	5,9 mkd / call
120	Business Call Centre	Same as for the T-Mobile Zone
122	Call centre (talking to an operator)*	3,54 mkd / min
122	Voice mail	Free of charge
125	Voice mail – Maily	Free of charge
	Listening to messages	Free of charge
070 1414	t-zones – voice mail services	5,9 mkd/listened info
*122#	Check of the balance of all accounts	5,9mkd/information

*The charging increment is the same as the interval from the tariff model of the subscriber.

Charging increments

Charging increments	Easy Top*	Easy Talk	Easy SMS	Easy Internet	Shema	Day & Night	Three	Mobi Hit Prepaid	Max
All calls	60/1	60/1	60/1	60/1	10/10	10/10	10/10	60/1	60/1
Towards My Circle	60/1	60/1	60/1	60/1	30/30/10	30/30/10	30/30/10	60/1	/
Mobile Internet – in KB	10/10								
GPRS (wap) – in kb	10/10								

*Rounding increment when using the 3.9 price is 60/60

Call explanation:

60/1 – tariffing per second, after the first minute

10/10 – tariffing per 10 seconds

30/30/10 – tariffing per 10 seconds, following the first two 30-second intervals

60/60 – tariffing per minute

Data transmission explanation:

10/10 – tariffing per 10 kb

100/100 – tariffing per 100 kb

Additional information valid only for the Max tariff model

- For the calls to T-Mobile and the fixed network, only the first THREE minutes of each call are charged. The rest of the call, up to 60 minutes, is free of charged (not tariffed). After the 60th minute, the call will be tariffed according to the existing tariffs.
- For calls to other zones, the tariffing is per 1 second after the first minute of the call (60/1 sec.).

The tariffing of calls to T-Mobile and the Fixed network in the Max tariff model:

Duration of calls to T-Mobile and the Fixed network						
1 min	2 min	3 min	Up to the 60 th minute			61 min
Charged		Free of charge/0 mkd.			Charged	

Mean of rounding of the price

- For charging the service/call, the price is rounded on the second, lower nearest decimal

Period

- For Shema, Day & Night and Max
 - Peak Tariff: Monday – Saturday 08:00 – 20:00
 - Off-Peak Tariff: Monday – Saturday 20:00 – 08:00, Sundays and national holidays: all day
- For Three
 - Peak Tariff: Monday – Saturday 08:00– 20:00
 - Off-Peak Tariff: Monday – Saturday 20:00 – 08:00, Sundays and national holidays: all day
 - Super Off-Peak Tariff - the customers can choose one of the following periods:
 - Period 1: from 09:00 – 12:00 or
 - Period 2: from 15:00 – 18:00

by sending an SMS message with the content PERIOD 1 or PERIOD 2 accordingly, at 070 142 510. One period can be selected a maximum of once in a calendar month.
- For Mobi Hit Prepaid
 - Peak Tariff: Monday – Saturday 08:00 – 20:00
 - Off-Peak Tariff: Monday – Saturday 20:00 – 22:00 and 06:00 – 08:00, Sundays and national holidays: all day
 - Night tariff: Monday – Saturday 22:00 – 06:00
- For Easy Talk, Easy SMS and Easy Internet
 - Peak Tariff: Monday – Saturday 08:00 – 20:00
 - Off-Peak Tariff: Monday – Saturday 20:00 – 22:00 and 06:00 – 08:00, Sunday 06:00 – 22:00 and national holidays 06:00 – 22:00
 - Night tariff: Every day 22:00 – 06:00

International prices / zones

Prices for calls towards international zones

INTERNATIONAL ZONES	MKD /min
International Zone 1	33,1
International Zone 2	44,9
International Zone 3	54,3
International Zone 4	68,5
International Zone 5	70,8
International Zone 6	76,7
International Zone 7	141,6
Satellite Zone 1	177
Satellite Zone 2	271,4
Satellite Zone 3	472
Satellite Zone 4	590

Zones (Distribution of destinations by zone)

- **International Zone 1:** Albania, Greece, Bulgaria, Serbia, Monte Negro.
- **International Zone 2:** Hungary, Romania, Turkey, Kosovo (mobile operator Vala), USA, Canada
- **International Zone 3:** Austria, Algeria, Argentina, Armenia, Australia, Belarus, Bosnia, Brazil, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Finland, France, Georgia, Germany, Hong-Kong, India, Ireland, Israel, Italy, Japan, Kazakhstan, Kuwait, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mexico, Moldova, New Zealand, Norway, Poland, Portugal, Puerto-Rico, Russia, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine.
- **International Zone 4:** American Virgin Islands, Angola, Bahamas, Belgium, Bolivia, Benin, Bangladesh, British Virgin Islands, Brunei, Burkina Faso, Central African Republic, Colombia, Congo, Costa Rica, Dominican Republic, Ecuador, El Salvador, Estonia, Gabon, Gambia, Ghana, Great Britain, Guam, Guatemala, Guinea, Honduras, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kenya, Kyrgyzstan, Lebanon, Libya, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Morocco, Nicaragua, Mozambique, Netherlands, Niger, Nigeria, Oman, Panama, Paraguay, Peru, Philippines, Saudi Arabia, Singapore, South Africa, South Korea, Sri Lanka, Sudan, Syria, Taiwan, Tajikistan, Thailand, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe.

- **International Zone 5:** Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Barbados, Belize, Bermuda, Bhutan, Botswana, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Cuba, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, French Polynesia, Grenada, Jamaica, Laos, Lesotho, Mongolia, Namibia, Pakistan, Qatar, Rwanda, Saint Kitts and Nevis, Senegal, Seychelles, Sierra Leone, St. Lucia, St. Pierre and Miquelon, St. Vincent and Grenadines, Swaziland, Tanzania, Togo, Trinidad and Tobago, Vietnam, Zaire.
- **International Zone 6:** Afghanistan, American Samoa, Antilles, Ascension, Australian extensions, Falklands, Fiji, French Guiana, Greenland, Guinea Bissau, Guyana, Haiti, Liberia, Macau, Marshall Islands, Martinique, Mayotte, Montserrat, Myanmar, Nepal, New Caledonia, North Korea, Palau, Reunion, Saint Helena, Somalia, Suriname, Tonga, Turks Islands, Western Samoa..
- **International Zone 7:** Andorra, Cook Islands, Diego Garcia, East Timor, Faeroe Islands, Gibraltar, Iceland, Kiribati, Micronesia, Nauru, Niue, Papua New Guinea, Sao Tome & Principe, Solomon Islands, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.

Satellite Zone 1 - THURAYA + 8816, + 8817

Satellite Zone 2 - IRIDIUM + 88216

Satellite Zone 3 - INMARSAT + 871, + 872, +873, +874

Satellite Zone 4 - GLOBALSTAR + 8818, + 8819

Vouchers

- Characteristics of prepaid vouchers

Value of vouchers (with VAT)(mkd)	Value without VAT	Duration	Disconnection period	Re-connection period
100	84,75	7 days	90 days	90 days
150	127,12	7 days	90 days	90 days
200	169,49	30 days	90 days	90 days
250	211,86	30 days	90 days	90 days
300	254,24	30 days	90 days	90 days
590	500	180 days	90 days	90 days
900	762,71	360 days	90 days	90 days
2000	1694,92	500 days	90 days	90 days

The values of the prepaid vouchers are communicated with VAT included.

Mobile Surf Packages for prepaid

T-Mobile offers 4 Mobile Surf Packages available for all Prepaid users : Start, Medium, Comfort and Premium

Mobile Surf PACKAGES				
	Start	Medium	Comfort	Premium
Package price (MKD)	99	299	449	529
Internet traffic included in the package	50 MB	300 MB	900 MB	2048 MB

The Mobile Surf packages can be activated by calling 122 followed by 1-1-3 to get to the Mobile Surf menu and then choose the desired package.

Web'n'Walk packages can also be activated by sending free of charge SMS to 140 140:

- To receive 50 MB send SMS text: Start
- To receive 300 MB send SMS text: Medium
- To receive 900 MB send SMS text: Comfort
- To receive 2048 MB send SMS text: Premium

For prepaid customers the Mobile Surf packages have validity period of 30 days after which they should be reactivated.

If the traffic is used a speed decrease will be applied (64/64 Kbps) and the additional traffic will not be charged during the validity period of the package (30 days).

There is a possibility to activate multiple Mobile Surf packages within the 30 day validity period.

SMS Packages for Prepaid

T-Mobile offers 3 SMS Packages available for all Prepaid and Postpaid users of T-Mobile.

There are three SMS package types: SMS Package 30, SMS Package 60 and SMS Package 150.

- By activating the SMS package 30, for a price of 120 MKD the customer will receive 30 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 60, for a price of 180 MKD the customer will receive 60 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 150, for a price of 360 MKD the customer will receive 150 SMS messages that can be used towards T-Mobile customers in the next 30 days.

SMS PACKAGES			
	SMS Package 30	SMS Package 60	SMS Package 150
SMS package price (MKD)	120	180	360
Number of SMS included in the package	30	60	150

The SMS Packages can be activated by:

Calling the toll free number 070 141 001.

Sending an SMS to the toll free number 070 141 001 with the following text:

- SMS 30 – For activating SMS Package 30
- SMS 60 – For activating SMS Package 60
- SMS 150 – For activating SMS Package 150

The customer can activate only one of the SMS Packages in 30 days only once.

The SMS messages included in these Packages can be used in a 30 day period as of its activation date. After the expiry of the 30 day period, the subscriber may re-activate the same package or activate any of the other SMS packages. The SMS Packages included in the SMS Package 30, 60,150 apply only for SMS messages sent towards the T-Mobile customers (including My Circle). This service is not available in Roaming. The SMS package messages have precedence in usage.

Postpaid offer

1. Information, rules and conditions regarding postpaid customers

- This pricelist refers to prices for traffic towards national networks and international calls while the customer is in the T-Mobile network. Roaming prices are stated in a separate Roaming pricelist.
- A Postpaid subscriber status is gained with the conclusion of a post paid subscriber contract, whereby the subscriber acquires the right for use of standard services offered by T-Mobile in line with the tariff model selected, and which are included in the monthly subscription fee for that specific tariff model in line with the published T-Mobile pricelist. The subscriber may also use supplementary services and Value Added Services, and cancel them, in a manner and under the terms determined and published by T-Mobile.
- The documents required for becoming a new postpaid user can be obtained from the website via the following link [General terms and conditions for service usage](#).
- The postpaid connection is performed with the activation of a subscriber line via the SIM card provided to the subscriber carrying a corresponding subscriber number. The subscriber line is activated after the applicant has paid the subscriber line fee, concluded a subscriber contract or signed another document necessary for the activation of a subscriber line. By activating the subscriber line, access to the T-Mobile services is gained and obligations for settling monthly subscription, as well as other expenses incurred from the use of the subscriber line, commence.
- The change of a tariff model used by the Subscriber, as well as the activation and deactivation of the communication services of their choice is done by filling in the forms and annexes considered to be integral part of the Subscriber contract, and in an electronic way by the Subscriber himself.
- The Subscriber may request change of the previously selected tariff model only once per month.
- There are several tariff models designed for post paid subscribers, Contact, Mobi Hit, Elita, Pro, Pro 20, Elita 20, Net, the Relax portfolio, Relax Surf portfolio, the Relax Family portfolio, the data tariff models W'n'W L and W'n'W XL, the Flex tariff models, the i tariff models, the Basic 3G tariff models and the Family+ products.
- One tariff model from the post paid offer, Special, is created specially for persons with disabilities.
- The tariff model Pensioner is specially created and available for the pensioners.
- The charging increment in Kontakt, Pro 20, Elita 20, Net, W'n'W and Surfer tariff models is on 20 seconds. In Mobi Hit, Pro, Elite, Special, Pensioner, Flex, Relax Family Start, Relax Family Comfort, Relax Family Premium, Relax and Relax Surf tariff models and the i tariff models the tariff increment is per second after the first minute of the call. In the Relax Start 1, Relax Medium 1, Relax Comfort 1, Relax Premium 1, Relax Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1 tariff models the charging is per second as soon as the call commences with 3.6 mkd call set up fee. In the Family+ tariff models, the charging is per second since the beginning of the call with 3.5 mkd call set up fee. In the Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800 tariff models the charging is per second since the beginning of the call with 3.54 mkd call set up fee. In the Basic 3G tariff models and in the Family + fix tariff models the charging increment is per minute.
- Subscribers may use the Tandem service. The Tandem service for residential subscribers offers the possibility for including up to 3 lines without a monthly subscription for the Pro 20, Contact, Elite 20, Pro, Elita, Relax 250, Relax 500, Relax 1000 and Relax 1800 users, while Mobi Hit users tandem lines are subject to the same payment terms and conditions as the subscriber line carriers. Legal entities are entitled to have one tandem line per carrier number, but the total number of active lines must not exceed 4. Tandem service is not available for the Relax Family and Family+ tariff models, but customers can join more lines with the Family option.
- New T-Mobile Subscribers are entitled to activate a Tandem line immediately upon signing the contract. The existing postpaid Subscribers can activate a Tandem line if they have not been suspended in the last three months.
- My Circle service is available for the subscribers of Contact, Mobi Hit, Pro 20, Elita 20, Pro, Elita, Special, Relax Relax Surf, Flex, Family+ Tariff Models, and for the users of Tandem. Each subscriber may select up to 4 numbers in their circle. The telephony and the SMS messages to numbers from My Circle are at special, discounted prices.
- T-Mobile is obliged to send monthly bills for the use of the subscriber line at most 15 days after the expiration of the month. Bills shall be issued to the name of the subscriber and sent to their address or the billing address of the subscriber's choice.
- Prices are stated with VAT (18%) included, unless otherwise stated. For calls, prices shall refer to per minute call.
- T-Mobile is entitled to determine, change and amend prices of public communication services, and publish them in the T-Mobile pricelist prior to their enforcement.

Standard package

STANDARD SERVICE	FEE
	All postpaid tariff models
Telephony (MKD)	Monthly subscription fee
Video calls	Free of charge
Sending SMS	Free of charge
Receiving SMS	Free of charge
Emergency calls	Free of charge
Maily - Voicemail	Free of charge
"You are free to dial"	Free of charge
MMS	Free of charge
GPRS – Internet	Free of charge
GPRS	Free of charge
Fast mobile internet	Free of charge
Barring GPRS	Free of charge
Fax transmission	Free of charge
Alternative voice/fax	Free of charge

2. Postpaid tariffs

Offers for Family

The Family offers of T-Mobile comprise the following tariff portfolios: Relax Family, Family+ and Family Max. The main features of all portfolios are the following:

- One joint bill for all the services and all Family members
- Price of calls among all lines within the Family of 0 MKD/minute
- The unused bundling amount will be transferred in the following month
- Equal tariffs during all day long
- Equal price towards all networks
- Inclusion of up to 2 prepaid members to the circle of the Family for free calls among all Family members
- Automatic credit charging at the beginning of every month to the prepaid members of the Family.

The prepaid members use their tariff model for calls to numbers outside of the Family circle.

A one-time fee of 1,532.82 MKD is charged for the use of one of the Family+ and Family Max packages

The charging interval for mobile postpaid lines is by second starting from the first minute, without charging call set-up fee. Charging of the fixed line is by one-minute intervals.

The bundle from the subscription fee to Relax Family, Family+ and Family Max may be used by all mobile postpaid lines and the fixed line for calls and SMS towards national and international destinations. It shall not refer to traffic effectuated in Roaming and mobile payment. The unused bundle shall be transferred to the following month. If throughout the current month the total bundle of the monthly subscription fee is not used up, the remaining amount shall be automatically transferred to the following month. The transferred amount shall have precedence of usage and may be spent throughout the entire following month. The unused Internet traffic shall not be transferred to the following month.

Monthly subscription fee for telephony and services in Relax Family, Family+ and Family Max shall be paid only for the current month, i.e. no monthly subscription fee shall be charged for a month in advance.

For every prepaid Family member a voucher of 100, 150, 200 or 300 MKD shall be selected which shall be regularly charged on a monthly basis.

The price of call from the prepaid Family members towards all other Family members amounts in 0 MKD/minute + 3.6 MKD call set-up fee.

For calls and SMS of 0 MKD, the Policy of Fair Usage applies.

After exceeding the bundled ADSL traffic, the rate reduces to 64/64 kbps.

Family Max – 4 services on one bill

The Family Max tariff models are created to fulfill all the communication needs of one family (mobile, fixed telephony, Internet and TV).

The features of every Family Max package is shown in the table below:

	Family Max Start	Family Max Comfort	Family Max Premium
Number of postpaid SIM cards (including the holder)	2	2-4	2-6
Number of fixed lines	1	1	1
Number of prepaid SIM cards	0-2	0-2	0-2
Monthly fee	1999	2499	3199
Bundling (amount included in the monthly fee that can be used by the postpaid members and the fixed line)	700	1200	2000
Bundled ADSL internet traffic *	30 GB	30 GB	40 GB
Max TV	80 channels	80 channels	80 channels
Calls and SMS among Family members (applies for all lines)	0	0	0

The postpaid mobile lines in the packages Family Max Start, Family Max Comfort, Family Max Premium are on the following tariff models: Family Max Start, Family Max Comfort, Family Max Premium accordingly; the fixed number is on one of the following tariff models: Family fix max Start, Family fix max Comfort and Family fix max Premium, accordingly. The prepaid members use their own tariff model for calls towards numbers out of the family.

Prices for calls and SMS after exceeding the Policy on Fair Usage:

	Family Max Start	Family Max Comfort	Family Max Premium
Calls within the Family members	1,9	1,9	1,9
SMS	5,9	5,9	5,9

Prices of the basic services for the Family Max tariff models:

The following prices apply for the postpaid mobile lines:

		Family Max Start	Family Max Comfort	Family Max Premium
Calls to all national networks	All day	6,4	5,9	5,4
Calls and SMS among Family members	All day	0	0	0
SMS to national destinations		5,9		
SMS to international destinations		6,9		
MMS to national destinations		15		
MMS to international destinations		40		
Mobile Internet		15		

The following prices apply for the fixed line:

		Family fix max Start	Family fix max Comfort	Family fix max Premium
Calls to all fixed networks (local and national)	All day	1,5	1,5	1,5
Calls towards national mobile networks	All day	6,4	5,9	5,4
Calls among Family members	All day	0	0	0

Family+ Package for the entire family

Family+ tariff models are tailored to meet the needs of customers for combining mobile, fixed telephony and Max ADSL Internet. The features of every Family+ package is shown in the table below:

	Family+ Start	Family+ Comfort	Family+ Premium
Number of postpaid SIM cards (including the holder)	2	2-4	2-6
Number of fixed lines	1	1	1
Number of prepaid SIM cards	0-2	0-2	0-2
Monthly fee	1399	1899	2599
Bundling (amount included in the monthly fee that can be used by the postpaid members and the fixed line)	700	1200	2000
Bundled ADSL internet traffic	30 GB	30 GB	40 GB
Calls among Family members (applies to all lines)	0	0	0

Prices of the basic services of Family+ tariff models:

For postpaid mobile lines, the following prices shall apply:

		Family+ Start	Family+ Comfort	Family+ Premium
Calls to all national networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0

For the fixed line, the following prices apply:

		Family fix+ Start	Family fix+ Comfort	Family fix+ Premium
Calls to all fixed networks (local and national)	All day	1,5	1,5	1,5
Calls towards national mobile networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0
SMS to national destinations		5,9		
SMS to international destinations		6,9		
MMS to national destinations		15		
MMS to international destinations		40		
Mobile Internet		15		

Relax Family tariff models

The Relax Family tariff models are designed to meet the communication needs of one family. These tariff models offer the possibility to use the monthly subscription fee 100% or make calls of 0 MKD/minute during the weekends with all subscribers to T-Mobile and the fixed networks.

Number of members per Family:

	Relax Family Start	Relax Family Comfort	Relax Family Premium

Number of Postpaid SIM cards (including the holder)	2	2-4	2-6
Number of Prepaid SIM cards	0-2	0-2	0-2

Prices of the basic services of Relax Family tariff models:

	Relax Family Start	Relax Family Start Weekend	Relax Family Start Option 0	Relax Family Comfort	Relax Family Comfort Weekend	Relax Family Comfort Option 0	Relax Family Premium	Relax Family Premium Weekend	Relax Family Premium
Monthly subscription fee	599	599	599	1199	1199	1199	1999	1999	1999
Bundle included in the subscription fee	599	359	0	1199	859	200	1999	1559	400
Calls towards all national networks	6,9	6,9	6,9	6,4	6,4	6,4	5,9	5,9	5,9
Calls towards all T-Mobile and T-Home	6,9	6,9	0	6,4	6,4	0	5,9	5,9	0
Calls to T-Mobile and fix networks during weekends	6,9	0	6,9	6,4	0	6,4	5,9	0	5,9
Calls and SMS among Family members (applies to all lines)						0			
SMS to national destinations						5,9			
SMS to international destinations						6,9			
MMS to national destinations						15			
MMS to international destinations						40			
Mobile Internet						15			

Postpaid tariffs

Some of the features of the standard postpaid portfolio of T-Mobile are the following:

- Price of 1 mkd/min to My Circle, and to T-Mobile in off peak and weekend with Relax and Relax Surf tariff models
- Complete usage of the bundle
- Transfer of the unused bundle to the following month (in Flex and i tariff models)
- Charging by second, after the first minute of the call (with i tariff models, Flex, Relax and Relax Surf)

The bundle from the subscription fee to the tariff models may be used for calls and SMS towards national and international destinations. It shall not refer to traffic effectuated in Roaming and mobile payment.

The unused bundle shall be transferred to the following month, except in Relax and Relax Surf tariff models. If throughout the current month the total bundle of the monthly subscription fee is not used up, the remaining amount shall be automatically transferred to the following month. The transferred amount shall have precedence of usage and may be spent throughout the entire following month. The unused Internet traffic shall not be transferred to the following month.

Monthly subscription fee for telephony and services in the tariff models shall be paid only for the current month, i.e. no monthly subscription fee shall be charged for a month in advance.

For calls of 0 MKD/minute, the Policy of Fair Usage applies.

i tariff models

Prices for basic zones of the i tariff models:

		i 900	i 1800	i 3600	iPartner*
Monthly subscription fee		900	1800	3600	1800
Bundle included in the subscription fee – Option 1		900	1800	3600	1800
Bundle included in the subscription fee – Option 2		/	/	600	/
Bundle included in the subscription fee – Option 0		300	600	0	/
Bundle Internet traffic (while the subscriber is in Macedonia)		1 GB	2 GB	4 GB	4 GB
Calls towards T-Mobile	All day	7/0*	6,4/0*	5,8/0*	5,8
Calls to other national networks	All day	7	6,4	5,8/0*	5,8
SMS to national destinations		4,7			
SMS to international destinations		5,9			
MMS to national destinations		17,7			
MMS to international destinations		41,3			
Mobile Internet (after exceeding the bundled traffic)		There is no additional charge only a speed decrease to 64/64 Kbps			

The tariff model iPartner is aimed to be a partner line to an existing subscriber to i3600, with an option of taking an iPhone with a Loyalty 24 contract.

*For the calls of 0 mkd/min in Option 0 the Fair Usage Policy is valid.

Relax tariff models

		Relax Start	Relax Medium	Relax Comfort	Relax Premium
Monthly subscription fee		279	599	1199	1799
Bundle included in the subscription fee		279	599	1199	1799
Calls towards T-Mobile	Peak	6,9	5,9	3,9	1
	Off Peak	6,9	1	1	1
	Weekend	6,9	1	1	1
Calls to other national networks	All day	6,9	5,9	3,9	2,9
Calls towards My Circle	All day	1			
SMS to national destinations		4,9			
SMS to international destinations		6,9			
MMS to national destinations		17,7			
MMS to international destinations		41,3			
Mobile Internet		17,7			

Relax tariff models – Option 0

Option 0	Relax Medium	Relax Comfort	Relax Premium
Monthly subscription fee	599	1199	1799

Bundle included in the subscription fee	200	300	400
Calls towards T-Mobile and T-Home	0	0	0
Calls to other national networks	5,9	3,9	0
SMS to national destinations	4,9		
SMS to international destinations	6,9		
MMS to national destinations	17,7		
MMS to international destinations	41,3		
Mobile Internet	17,7		

Relax Surf tariff models

		Relax Surf Start	Relax Surf Medium	Relax Surf Comfort	Relax Surf Premium
Monthly subscription fee		279	599	1199	1799
Bundle included in the subscription fee		150	400	900	1400
Internet included in the monthly fee		100 MB	300 MB	500 MB	1 GB
Calls towards T-Mobile	Peak	6,9	5,9	3,9	1
	Off Peak	6,9	1	1	1
	Weekend	6,9	1	1	1
Calls to other national networks	All day	6,9	5,9	3,9	2,9
Calls towards My Circle	All day	1			
SMS to national destinations		4,9			
SMS to international destinations		6,9			
MMS to national destinations		17,7			
MMS to international destinations		41,3			
Mobile Internet (After the bundle included in the monthly fee)		There is no additional charge only a speed decrease to 64/64 Kbps			

Relax Surf tariff models – Option 0

Option 0	Relax Surf Medium	Relax Surf Comfort	Relax Surf Premium
Monthly subscription fee	599	1199	1799
Bundle included in the subscription fee	300 MB	500 MB	1 GB
Calls towards T-Mobile and T-Home	0	0	0
Calls to other national networks	5,9	3,9	0
SMS to national destinations	4,9		
SMS to international destinations	6,9		
MMS to national destinations	17,7		
MMS to international destinations	41,3		
Mobile Internet (After the bundle included in the monthly fee)	There is no additional charge only a speed		

fee)	decrease to 64/64 Kbps
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Tariff model Pensioner

The tariff model Pensioner is specially created for the needs of the pensioners. This tariff model can be used by all pensioners in Macedonia, according to the General terms for concluding a subscriber contract. One pensioner may only conclude one postpaid contract for this tariff model.

		Pensioner
Monthly subscription fee (The total bundle may be used at the customer's choice)		236
Calls towards all national mobile and fixed networks	All day	6,97
Towards all users of the Pensioner tariff model	All day	3,43
Towards My Circle	All day	3,43
SMS to national destinations		3,54
SMS to international destinations		5,9
MMS to national destinations		17,7
MMS to international destinations		41,3
Mobile Internet		17,7

Internet tariff models

Surfer tariff model	Surfer S	Surfer M	Surfer L
Monthly subscription fee	449	599	999
Bundled Internet traffic	1 GB	3 GB	6 GB
Internet services			
Internet	There is no additional charge only a speed decrease to 64/64 Kbps		
Charging interval	100 Kb		
Calls and messages			
Calls to T-Mobile and fixed networks	10,62		
Calls to other mobile networks	16,52		
SMS	5,9		
MMS to national destinations	17,7		
MMS to international destinations	41,3		

Other tariff models

		Relax Start 1	Relax Medium 1	Relax Comfort 1	Relax Premium 1	Relax Total
Monthly subscription fee		399	599	1199	1999	2899
Bundle included in the subscription fee		399	599	1199	1999	600
Calls to T-Mobile	Peak	8,2	8,1	7,7	4,6	0*
	Off-Peak	3,6	3,6	3,6	3,6	0*
Calls towards other national networks	All day	8,2	8,1	7,7	4,6	4,6
Calls towards My Circle	All day	-25%				

SMS to My Circle	3,6
SMS to national destinations	4,8
SMS to international destinations	5,9
MMS to national destinations	15
MMS to international destinations	40
Mobile Internet	15

		Flex Mini	Flex Start	Flex Medium	Flex Comfort	Flex Premium	Flex Total
Monthly subscription fee		289	399	599	1199	1999	2899
Bundle included in the subscription fee		289	399	599	1199	1999	600
Calls to T-Mobile	All day	7	6,9	6,1	5,1	3,7	0*
Calls to other national networks	All day	7	6,9	6,1	5,1	3,7	3,7
SMS to national destinations		4,8					
SMS to international destinations		5,9					
MMS to national destinations		15					
MMS to international destinations		40					
Mobile Internet		15					

		Flex 250	Flex 600	Flex 1000	Flex 1800
Monthly subscription fee (bundle included in the subscription fee)		295	708	1180	2124
Calls to all national networks	All day	6,97	6,02	5,08	3,66
SMS to national destinations		4,72			
SMS to international destinations		5,9			
MMS to national destinations		17,7			
MMS to international destinations		41,3			
Mobile Internet		17,7			

		Relax 250	Relax 500	Relax 1000	Relax 1800
Monthly subscription fee (bundle included in the subscription fee)		295	590	1.180	2.124
Calls to T-Mobile	Peak	8,15	8,03	7,67	4,61
	Off-Peak	3,54	3,54	3,54	3,54
Calls to other national networks	All day	8,15	8,03	7,67	4,61
Calls towards My Circle	All day	-25%			
SMS to My Circle		3,54			
SMS to national destinations		4,72			
SMS to international destinations		5,9			
MMS to national destinations		17,7			
MMS to international destinations		41,3			
Mobile Internet		17,7			

		Relax 250 Hit	Relax 500 Hit	Relax 1000 Hit	Relax 1800 Hit
Monthly subscription fee (bundle included in the subscription fee)		295	590	1.180	2.124
Call set-up fee		2,95	2,95	2,95	2,95

Calls to T-Mobile	Peak	6,02	5,31	4,72	3,54
	Off-Peak	2,95	2,95	2,95	2,95
Calls to other national networks	All day	6,018	5,31	4,72	3,54
Calls towards My Circle	Peak	4,52	3,9	3,54	2,65
	Off-Peak	2,22	2,22	2,22	2,22
SMS to My Circle				3,54	
SMS to national destinations				4,72	
SMS to international destinations				5,9	
MMS to national destinations				17,7	
MMS to international destinations				41,3	
Mobile Internet				17,7	

		Relax Family 500	Relax Family 1000	Relax Family 1800
Number of postpaid members		2	2 – 4	2 – 6
Monthly subscription fee (The total bundle may be used at the customer's choice)		590	1180	2124
Calls to T-Mobile	Peak	8,03	7,67	7,08
	Off-Peak	3,54	3,54	3,54
Calls to fixed/other national mobile networks	All day	8,03	7,67	7,08
Calls among Family members	All day	0	0	0
Calls towards My Circle	All day	-25%		
SMS to My Circle		3,54		
SMS to national destinations		4,72		
SMS to international destinations		5,9		
MMS to national destinations		17,7		
MMS to international destinations		41,3		
Mobile Internet		17,7		

		Relax Family Start 1	Relax Family Comfort 1	Relax Family Premium 1
Number of postpaid members		2	2 – 4	2 – 6
Monthly subscription fee (The total bundle may be used at the customer's choice)		599	1199	1999
Calls to T-Mobile	Peak	8,1	7,7	7,1
	Off-Peak	3,6	3,6	3,6
Calls to fixed/other national mobile networks	All day	8,1	7,7	7,1
Calls among Family members	All day	0	0	0
Calls towards My Circle	All day	-25%		
SMS to My Circle		3,6		
SMS to national destinations		4,8		
SMS to international destinations		5,9		
MMS to national destinations		15		
MMS to international destinations		40		

Mobile Internet	15
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The features of every Family+ 1 package is demonstrated in the table below:

	Family+ Start1	Family+ Comfort1	Family+ Premium1
Number of postpaid SIM cards (including the holder)	2	2-4	2-6
Number of fixed lines	1	1	1
Prepaid SIM cards	0-2	0-2	0-2
Monthly subscription fee	1499	2099	2799
Bundle included in the subscription fee (used by all postpaid lines and the fixed line)	900	1500	2200
Bundled ADSL Internet traffic*	10 GB	10 GB	10 GB
Price of calls among Family members (applies for all lines)	0	0	0

* After exceeding the bundled Internet traffic, the internet traffic rate shall be reduced.

Postpaid mobile numbers in the packages Family+ Start1, Family+ Comfort1, Family+ Premium1 are on one of the following tariff models: Family+ Start1, Family+ Comfort1, Family+ Premium1 accordingly; the fixed number in the packages is on one of the following tariff models: Family fix+ Start1, Family fix+ Comfort1 and Family fix+ Premium1. Prepaid members use their tariff model for calls to numbers outside of the Family circle.

For the use of one of the packages, a one-time fee of 1,532.82 MKD is to be paid.

Prices for basic services for the Family+ tariff models:

The following prices apply for postpaid mobile lines:

		Family+ Start 1	Family+ Comfort 1	Family+ Premium 1
Calls towards T-Mobile	Peak	6,4	5,9	5,3
	Off-Peak	3,5	3,5	3,5
Calls to other national networks	All day	6,4	5,9	5,3
Calls among Family members	All day	0	0	0
Calls towards My Circle	All day	-25%		
SMS to My Circle		3,5		
SMS to national destinations		4,7		
SMS to international destinations		5,9		
MMS to national destinations		15		
MMS to international destinations		40		
Mobile Internet		15		

The following prices apply for the fixed line:

		Family fix+ Start 1	Family fix+ Comfort 1	Family fix+ Premium 1
Calls to all fixed networks (local and national)	All day	2,2	2	1,7
Calls to mobile networks	All day	6,4	5,9	5,3
Calls among Family members	All day	0	0	0

	CONTACT	PRO	ELITA	MOBI HIT	PRO 20	ELITA 20	SPECIAL ***
Monthly subscription fee	383,5	737,5	944	0	737,5	944	236
Bundled (national calls and SMS at their value) – (actual)	206,5	383,5	944**/590	/	383,5	590*	236

value including VAT)							
Minimum monthly consumption		/	/	/	383,5	/	/
Calls towards T-Mobile	Peak	20,06	11,69	10,51	16,5	17,7	14,16
	Off-Peak	10,62			3,5	9,44	9,44
	Weekend tariff	/	4,61	4,61	/	/	/
Calls to fixed network	Peak	21,24	11,69	10,51	16,5	20,06	18,88
	Off-Peak	11,8			3,5	10,62	10,62
	Weekend tariff	/	4,61	4,61	/	/	/
Calls towards other national networks	Peak	25,96	17,59	16,41	20,1	21,24	18,9
	Off-Peak	14,16			9,4	11,8	10,6
Calls towards My Circle	Peak	7,08	7,08	7,08	7,08	7,08	7,08
	Off-Peak				3,54		
Weekend tariff	/	4,61	4,61	/	/	/	
SMS to My Circle	3,54	3,54	3,54	3,54	3,54	3,54	2,95
SMS to national destinations	5,9	5,9	5,9	5,9	5,9	5,9	2,95
SMS to international destinations	5,9	10,6	10,6	5,9	5,9	5,9	5,9
MMS to national destinations	17,7	17,7	17,7	17,7	17,7	17,7	10,62
MMS to international destinations					41,3		
Mobile Internet					17,7		

*20 free SMS bundled with the monthly subscription fee in the Elita 20 tariff model.

** Only for concluding a contract with duration of 36 months (3 years) in the offer for Elita Business

*** The price of calls among subscribers to the tariff model Special is 3.54 MKD/min. All subscribers to the tariff model Special will be able to choose one of the two additional packages, as follows:

- 200 messages that can be sent to the T-Mobile MK network
- 200 minutes that can be used for calls to all subscribers to the Special tariff model.

	W'n'WL	W'n'WXL	NET
Monthly subscription fee	354	531	531
Bundle included in the monthly subscription fee	300 MB	2048 MB	1024 MB
Calls and services			
Calls to T-Mobile and fixed networks	10,62		
Calls to other mobile networks	16,52		
SMS	5,9		
MMS to national destinations	17,7		
MMS to international destinations	41,3		

*These tariffs are not available for new subscribers

Basic 3G Tariff models

		Basic 3G mobile	Basic 3G fixed	Basic 3G Internet
Monthly subscription fee		0	0	0
One-time call set up fee		1770	4130	1770
Calls to T-Mobile	All day	4,72	22,19	23,6
Calls to T-Mobile fixed	All day	23,6	3,31	23,6

Calls to other fixed networks	All day	23,6	10,39	23,6
Calls to other mobile national networks	All day	23,6	22,19	23,6

The prices apply for voice and video calls.

The Basic 3G fixed tariff model is only available in areas with 3G coverage and only through the 3G network.

Talk cheapest – My Circle for post-paid

With My Circle, postpaid customers can talk or send SMS messages at discounted prices towards:

- 4 numbers from the T-Mobile network or
- 3 numbers from the T-Mobile network and 1 number from the fixed network.

Free of charge activation of the service by calling 122 (IVR) available. Change of a number within My Circle may be done once in 30 days. Activation of the service via SMS costs 5.9 MKD.

The charging increment towards My Circle in postpaid is the same as for calls to the national network.

Free Calls to My Circle – Become even closer with the numbers of My Circle

“Free Calls to My Circle” is an offer within the service My Circle, and is applicable for all subscribers that have activated the My Circle service.

With the special service “Free Calls to My Circle” customers can talk with the numbers in My Circle for 0 MKD/minute for only 180 denars monthly. After the end of the month, the service will be automatically reactivated. Deactivation of the subscription can be done by calling the toll free number **140 400**. For calls of 0MKD/minute, the Fair usage policy applies.

The Service “Free Calls to My Circle” can be activated by:

- Dialling the toll free number 070 140 400 for activation
- By sending SMS with the content KRUG500 to the same number.

Free Weekend Calls – Talk for free during the weekend

Every T-Mobile postpaid subscribers can activate the service by calling the toll free number **070 140 626** and for only 120 MKD can talk during the weekends for the price of 0 MKD/minute, for the entire month, towards the entire T-Mobile and fixed networks. The service is automatically reactivated after 30 days. Deactivation of the subscription can be done by calling the number 140 626. For the service, the Fair usage policy applies.

1 MKD/minute towards T-Mobile

The service 1 MKD/minute towards T-Mobile is aimed at postpaid subscribers. At a monthly subscription fee of 150 MKD, the subscribers have the possibility of talking for the price of 1 MKD/minute towards the network of T-Mobile every day from 20:00 – 08:00 hrs, including the weekends. The service is automatically reactivated every first day of the month.

The service is activated by calling the toll-free telephone number 1466.

Option 0 in Relax Start, Relax Surf Start and Relax Family tariff models

The service Option 0 offers free calls towards all customers of T-Mobile and T-Home. Customers that are using tariff models Relax Start, Relax Surf Start, Relax Family Start, Relax Family Comfort and Relax Family Premium can activate this service for additional monthly fee and by that they will get the price of 0 mkd/min towards T-Mobile and T-Home.

Two types of services exist:

Relax Family - Опција 0		
	Additional Monthly Fee	Minutes included in the fee
Option 0 - Start	399	300
Option 0 - Medium	899	1000

The service can be activated on the free number 1460.

- Option 0 can be activated/deactivated once per month and shall remain activated until the customer deactivates it.
- Upon the use of the free minutes included in the Option, the calls shall be charged in accordance with the regular prices in the tariff model.
- The monthly fee for Option 0 (Option 0 Start and Option 0 Medium) shall be moved proportionally to the days in the month in which it has been active
- The unused free minutes included in Option 0 shall not be transferred in the next month
- The Option 0 shall be valid for a limited period of time

Additional ADSL Internet for Family+ and Family Max

There are two packages for additional ADSL traffic: 20 GB for 350 MKD, and 50 GB for 600 MKD. The activation of the additional packages is made in the T-Mobile shops.

Free Calls towards T-Mobile service

All postpaid residential and business customers have the possibility to use an additional option for free calls towards T-Mobile and My Company throughout an entire month for an additional monthly subscription fee of 2,950 MKD. The service is activated in the T-Mobile shops and the Call Centre for business customers. The Policy on Fair Usage applies for the service.

BlackBerry Mail offer for postpaid customers

BlackBerry Mail in Loyalty 24:

BlackBerry Mail услуга (промотивна понуда)	S (Small)	L (Large)
Additional monthly subscription fee for BlackBerry® service in Loyalty 24	700 MKD	1160 MKD
Internet traffic bundled in the monthly subscription fee	300 MB	1 GB
BlackBerry® smartphones at a price in Loyalty 24 according to the tariff group	BlackBerry® Curve™ 8520 smartphone	BlackBerry® Bold™ 9700 smartphone

BlackBerry Mail in postpaid (without Loyalty 24)

BlackBerry Mail Услуга	BlackBerry S (Small) / BlackBerry 300 MB	BlackBerry L (Large) / BlackBerry 1 GB
Additional monthly subscription fee for BlackBerry® service	530 MKD	700 MKD
Internet traffic bundled in the monthly subscription fee	300 MB	1 GB
BlackBerry® smartphones without Loyalty 24	BlackBerry® Curve™ 8520 smartphone OR BlackBerry® Bold™ 9700 smartphone (at the choice of the subscriber)	

Basic characteristics of the offer for residential and business customers:

- The bundled Internet traffic can be used for Internet browsing and e-mail through the BlackBerry.net APN and the Internet APN in the T-Mobile network
- After the bundled traffic is spent, the additional Internet traffic shall be charged according to the tariff model of the subscriber
- The bundled traffic is valid only while the customer is in Macedonia
- In the activation month, the monthly fee and the bundled traffic are proportional to the number of days that the BlackBerry service is active
- The unused traffic is not carried over to the next month
- The charging interval of the internet traffic is according to the tariff model of the subscriber
- No monthly subscription fee is charged in advance

DESTINATION		i900	i1800	i3600, iPartner
Calls to T-Mobile and T-Mobile fixed network	All day	13	11,8	10,7
Calls towards My Circle	All day	13	11,8	10,7
Calls towards other national networks	All day	/	/	/

DESTINATION		Relax 250	Relax 500	Relax 1000	Relax 1800	Relax Family 500, Relax Family Start1, Family+ Start 1	Relax Family 1000, Relax Family Comfort1, Family+ Comfort 1	Relax Family 1800, Relax Family Premium1, Family+ Premium 1
Calls to T-Mobile	Peak	21,2	21	20,7	12,9	21	20,7	20
	Off-Peak	9,4	9,4	9,4	9,4	9,4	9,4	9,4
Calls towards T-Mobile fixed network	All day	21,2	21	20,7	12,9	21	20,7	20
Calls towards My Circle	All day	-25%	-25%	-25%	-25%	-25%	-25%	-25%
Calls among Family members	All day	/	/	/	/	8,3	8,3	8,3
Calls to other national networks	All day	/	/	/	/	/	/	/

DESTINATION		Flex 250, Pensioner	Flex 600	Flex 1000	Flex 1800	CONTACT, MOBI HIT, PRO 20, ELITA 20, SPECIAL	PRO, ELITA	W'n'W L, W'n'W XL, NET
Calls to T-Mobile	Peak	18,8	15,5	13,4	9,6	23,6	23,6	23,6
	Off-Peak					23,6		23,6
	Weekend tariff					23,6		23,6
Calls towards T-Mobile fixed network	Peak	18,8	15,5	13,4	9,6	23,6	23,6	23,6
	Off-Peak					23,6		23,6
	Weekend tariff					23,6		23,6
Calls towards My Circle	Peak	18,8	15,5	13,4	9,6	17,7	17,7	23,6
	Off-Peak					17,7		23,6
Calls towards other national networks	All day	/	/	/	/	/	/	/

The charging interval of video calls is as the one for voice calls.

Other services

	Contact, Special	Pro, Pro 20, Net, Elite, Elite 20, Relax, Relax Family, Flex, Basic 3G Internet, Basic 3G Mobile, W'n'W L, W'n'W XL, Pensioner, Family+, Surfer	Mobi Hit	i900, i1800, i3600	Basic 3G Fix
Roaming	159,3	Free of charge	Free of charge	Free of charge	/
De-blocking SIM card	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Temporary disconnection upon request	885	885	885	885	885
Change of telephone number	708	708	708	708	708
Reconnection fee after late bill payment	590	590	590	Free of charge	590
Golden number	885	885	885	885	885
Change of ownership (first change is for free)	118	118	118	118	118
Change of SIM card	159	159	159	159	159
Detailed call overview (ad hoc itemized bill)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Detailed monthly overview	Free of charge	Free of charge	Free of charge	Free of charge	/
SMS account control	35,4	35,4	35,4	Free of charge	/
SMS bank account information	5,9 mkd/SMS	5,9 mkd/SMS	5,9 mkd/SMS	5,9 mkd/SMS	/
Permit for using m-payment	Free of charge	Free of charge	Free of charge	Free of charge	/
Change of subscriber's address	Free of charge	Free of charge	Free of charge	Free of charge	/
Barring on all calls except local calls	/	/	/	/	177
Barring on all calls except local and long-distance calls	/	/	/	/	177
Number portability	236	236	236	236	236

Supplementary services for the Family fix+ tariff models

	Family Max Start, Family Max Comfort, Family Max Premium, Family fix+ Start, Family fix+ Comfort, Family fix+ Premium, Family fix+ Start1, Family fix+ Comfort1, Family fix+ Premium1
Call on hold	23,6
Three party conference call	59
Call line Identification presentation (CLIP)	59
Call line identification restriction (CLIR)	59
Unconditional Call Forwarding	23,6
Call forwarding when dialled line is busy	23,6
Call forwarding when dialled subscriber does not answer	23,6
Call without Dialling (Hot Line) with immediate execution in the	354

local network	
Call without Dialling (Hot Line) with immediate execution in the long-distance network	236
Call without Dialling (Hot Line) with immediate execution in the international network	23,6
Call without Dialling (Hot Line) with delayed execution	118
Additional number with distinctive ringing – Multiple number analogue (PSTN) subscriber	35,4
Restriction of international calls (00)	Free of charge
Restriction of Internet calls (055)	Free of charge
Restriction of international calls (00), commercial services (0500, 0590) and commercial services in MKT network (141xxx, 149xxx)	Free of charge
Restriction of calls towards commercial services (0500, 0520, 0580, 0590) and commercial services in MKT network (141xxx, 149xxx)	Free of charge
Restriction of calls towards commercial services (0500, 0590) and commercial services in MKT network (141xxx, 149xxx)	Free of charge
Restriction of calls towards commercial services (0500, 0590)	Free of charge

Calls to emergency numbers

NUMBER	DESTINATION - DESCRIPTION	FEE
190	Agency for Electronic Communications	Free of charge
192	Police	Free of charge
193	Fire brigade	Free of charge
194	Emergency ambulance	Free of charge
195	Centre for information and urgent matters	Free of charge
197	Customs Administration	Free of charge
198	Ministry of Finance – Public Revenue Office	Free of charge
199	Ministry of Internal Affairs	Free of charge
196	Auto Moto Association of Macedonia	Same as for call towards T-Mobile, according to the subscriber's tariff model

Calls towards other numbers

NUMBER	DESTINATION - DESCRIPTION	FEE
120	Business Call Centre	Same as towards the T-Mobile zone
122	Call Centre (talking with an operator)	3,54 MKD/min
122	Call Centre - IVR	Free of charge
125	Maily - Voice mail	Free of charge
	Voicemail message retrieval	Free of charge
070 1414	t-zones – IVR services	5,9 MKD/per content
*122#	Check od balance of unbilled and additional services	5,9 MKD/information**

*The charging increment towards the Call Centre is the same as the increment of the customer's tariff model.

**The provided information is with 95% accuracy and should be taken for orientation purposes only

Charging increment

Charging increment	Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Surf Start, Relax Surf Medium, Relax Surf Comfort, Relax Surf Premium	Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Surf Start, Relax Surf Medium, Relax Surf Comfort, Relax Surf Premium (for calls with price of 1 mkd/min)
All calls	60/1	60/60
Mobile Internet – in kb	10/10	/

Charging increment	Family Max Start, Family Max Comfort, Family Max Premium, Family+ Start, Family+ Comfort, Family+ Premium	Family Fix Max Start, Family Fix Max Comfort, Family Fix Max Premium, Family Fix+ Start, Family Fix+ Comfort, Family Fix+ Premium
All calls	60/1	60/60
Mobile Internet – in kb	10/10	/

Charging increment	Relax Family Start, Relax Family Comfort, Relax Family Premium, i900, i1800, i3600, iPartner, Flex Mini, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Pensioner, Flex 250, Flex 600, Flex 1000, Flex 1800, Mobi Hit, Special, Pro, Elite
All calls	60/1
Mobile Internet – in kb	10/10

Charging increment	Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800	Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1
All calls	1/1	1/1
Call set up price	3,54	3,6
Mobile Internet – in kb	10/10	

Charging increment	Family+ Start 1, Family+ Comfort 1, Family+ Premium	Family Fix+ Start 1, Family Fix+ Comfort 1, Family Fix+ Premium 1
All calls	1/1	60/60
Calls towards Family	1/1	1/1
Call set up price	3,5	/
Price for call set up towards Family	3,5	3,5
Mobile Internet – in kb	10/10	

Charging increment	Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800	Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1
All calls	1/1	1/1
Call set up price	3,54	3,6
Mobile Internet – in kb	10/10	

Charging increment	Contact, Pro 20, Elite 20, W'n'W L, W'n'W XL, Net	Surfer S, Surfer M, Surfer L	Basic 3G Mobile, Basic 3G fix, Basic 3G Internet
All calls	20/20	20/20	60/60
Mobile Internet – in kb	10/10	100/100	10/10

The charging increment is valid for voice and video calls towards national and international zones.

Call legend:

- 1/1 – charging per second, from the first second
- 20/20 – charging at 20 second intervals
- 60/1 – charging per second, after the first minute
- 60/60 – charging per minute

Data transfer legend:

- 10/10 – charging at 10 kb
- 100/100 – charging at 100 kb

Period

- For Relax, Relax Family, Flex, i - tariff models, Family+, Family fix+, Family Max, Family Fix Max, Pensioner, Mobi Hit, Elite 20, Pro 20, Special, Net, W'n'W, Surfer, Contact, Basic 3G tariff models:
- **Peak tariff:** Monday – Saturday 08:00 – 20:00 h;
- **Off peak tariff:** Monday – Saturday 20:00 – 08:00 h, all day long on Sundays and national holidays;
- For Elite, Pro, Relax Family Weekend:
- **For calls towards T-Mobile and fixed network:**
- **Peak/ Off peak tariff:** Monday – Friday 00:00 – 24:00 h
- **Weekend tariff:** Saturday 00:00h – Sunday 24:00h, all day long on holidays
- **For calls towards other national mobile networks**
- **Peak/Off peak tariff:** Monday – Sunday 00:00 – 24:00 h

International prices/zones and incoming calls in roaming

Prices for calls towards international zones and incoming calls in roaming:

INTERNATIONAL ZONES	PRO 20, CONTACT, SPECIAL, MOBI HIT, PRO, NET, RELAX 250, RELAX 500, RELAX START, RELAX MEDIUM, RELAX FAMILY 500, RELAX FAMILY START1, RELAX FAMILY START, FLEX 250, FLEX 600, FLEX START, FLEX MEDIUM, W'n'W L, W'n'W XL, BASIC 3G INTERNET, BASIC 3G MOBILE, BASIC 3G FIX, PENSIONER, FAMILY+ START	ELITE 20, ELITE, RELAX 1000, RELAX 1800, RELAX COMFORT, RELAX PREMIUM, RELAX TOTAL, RELAX FAMILY 1000, RELAX FAMILY 1800, RELAX FAMILY COMFORT1, RELAX FAMILY PREMIUM1, RELAX FAMILY COMFORT, RELAX FAMILY PREMIUM, FLEX 1000, FLEX 1800, FLEX COMFORT, FLEX PREMIUM, FLEX TOTAL, i900, i1800, i3600, FAMILY+ COMFORT, FAMILY+ PREMIUM, FAMILY FIXED+
International Zone 1	33,1	18,9
International Zone 2	44,9	23,6
International Zone 3	54,3	35,4
International Zone 4	68,5	44,9
International Zone 5	70,8	59
International Zone 6	76,7	70,8
International Zone 7	141,6	141,6
Satellite zone 1	177	177
Satellite zone 2	271,4	271,4
Satellite zone 3	472	472
Satellite zone 4	590	590

Zones (Distribution of destinations by zones)

- **International Zone 1** Albania, Greece, Bulgaria*, Serbia, Monte Negro*
- **International Zone 2** Hungary, Romania, Turkey, Kosovo (mobile operator Vala), USA, Canada
- **International Zone 3** Austria, Algeria, Argentina, Australia, Belarus, Bosnia & Herzegovina, Brazil, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Armenia, Finland, France, Georgia, Germany, Hong-Kong, India, Ireland, Israel, Italy, Japan,

Kazakhstan, Kuwait, Latvia, Lichtenstein, Luxemburg, Malta, Mexico, Moldova, New Zealand, Norway, Poland, Portugal, Puerto-Rico, Russia, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine.

▪ **International Zone 4** American Virgin Islands, Angola, Bahamas, Belgium, Bolivia, Benin, Bangladesh, British Virgin Islands, Brunei, Burkina Faso, Central African Republic, Columbia, Congo, Costa Rica, Dominican Republic, Ecuador, El Salvador, Estonia, Gabon, Gambia, Ghana, Great Britain, Guam, Guatemala, Guinea, Honduras, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kenya, Kyrgyzstan, Lebanon, Libya, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Morocco, Nicaragua, Mozambique, Netherlands, Niger, Nigeria, Oman, Panama, Paraguay, Peru, Philippines, Saudi Arabia, Singapore, South America, South Korea, Sri Lanka, Sudan, Syria, Taiwan, Tajikistan, Thailand, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe.

▪ **International Zone 5** Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Barbados, Belize, Bermuda, Bhutan, Botswana, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Cuba, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, French Polynesia, Grenada, Jamaica, Laos, Lesotho, Mongolia, Namibia, Pakistan, Qatar, Rwanda, Saint Kitts and Nevis, Senegal, Seychelles, Sierra Leone, St. Lucia, St. Pierre and Miquelon, St. Vincent and Grenadines, Swaziland, Tanzania, Togo, Trinidad and Tobago, Vietnam, Zaire.

▪ **International Zone 6** Afghanistan, American Samoa, Antilles, Ascension, Australian extensions, Falklands, Fiji, French Guiana, Greenland, Guinea Bissau, Guyana, Haiti, Liberia, Macau, Marshall Islands, Martinique, Mayotte, Montserrat, Myanmar, Nepal, New Caledonia, North Korea, Palau, Reunion, Saint Helena, Somalia, Suriname, Tonga, Turks Islands, Western Samoa.

▪ **International Zone 7** Andorra, Cook Islands, Diego Garcia, East Timor, Faeroe Islands, Gibraltar, Iceland, Kiribati, Micronesia, Nauru, Niue, Papua New Guinea, Sao Tome & Principe, Solomon Islands, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.

- Satellite zone 1 - THURAYA** + 8816, + 8817
- Satellite zone 2 - IRIDIUM** + 88216
- Satellite zone 3 - INMARSAT** + 871, + 872, +873, +874
- Satellite zone 4 - GLOBALSTAR** + 8818, + 8819

*For Elite, Elite 20, Relax 1000, Relax 1800, Relax Family 1000, Relax Family 1800, Flex 1000, Flex 1800, i900, i1800, i3600, Relax Comfort1, Relax Premium1, Relax Comfort, Relax Premium, Relax Total, Flex Comfort, Flex Premium, Flex Total, Relax Family Comfort, Relax Family Premium, Family+ Comfort, Family+ Premium tariff models users Bulgaria, Serbia and Monte Negro are in the International Zone 2.

Mobile Surf packages for post-paid

T-Mobile offers 4 **Mobile Surf** Packages available to its users : Start, Medium, Comfort and Premium

Mobile Surf PACKAGES				
	Start	Medium	Comfort	Premium
Mobile Surf Package price (MKD)	99	299	449	529
MB included in the package	50 MB	300 MB	900 MB	2048 MB

The Mobile Surf packages can be activated by calling 140140 or 122 followed by 1-1-3 to get to the menu for Internet packages and choose the desired package.

Mobile Surf packages can also be activated by sending free of charge SMS to 140 140:

- To receive 50 MB send SMS text: Start
- To receive 300 MB send SMS text: Medium
- To receive 900 MB send SMS text: Comfort
- To receive 2048 MB send SMS text: Premium

Characteristics of Mobile Surf packages for post-paid customers:

- Mobile Surf packages are permanent services i.e. they remain active until deactivated,
- In the first month of activation the Monthly fee shall be charged proportionally to the days the service was active and the traffic shall be assigned in whole.
- From the start of the next month the whole monthly fee shall be charged.
- Mobile Surf packages are unavailable for tariffs that already include internet traffic in the monthly fee:
- Telemetric, Team Internet, Fleet management, Surfer (S, M and L), Share Internet 6GB, iTariffs (900, 1800, 3600 and iPartner), Relax Surf (Start, Medium, Comfort и Premium) and Business Surf (Start, Medium, Comfort и Premium)
- There can not be activation of multiple Mobile Surf packages in one month.

SMS Packages for post-paid

T-Mobile introduced 3 promotional SMS Packages available for all prepaid and post-paid users of T-Mobile.

SMS Packages are named as SMS Package 30, SMS Package 60 and SMS Package 150.

By activating the SMS Package 30, for a price of 120 MKD the customer will receive 30 SMS messages that can be used towards numbers of T-Mobile network customers in the next 30 days.

By activating the SMS Package 60, for a price of 180 MKD the customer will receive 60 SMS messages that can be used towards numbers of T-Mobile network customers in the next 30 days.

By activating the SMS Package 150, for a price of 360 MKD the customer will receive 150 SMS messages that can be used towards numbers of T-Mobile network customers in the next 30 days.

SMS PACKAGES			
	SMS Package 30	SMS Package 60	SMS Package 150
SMS Package price (MKD)	120	180	360
Number of SMS included in the package	30	60	150

The SMS Packages can be activated by:

- Calling the toll free number 070 141 001.
- Sending an SMS to the toll free number 070 141 001 with the following text:
 - SMS 30 – for activating SMS Package 30
 - SMS 60 – for activating SMS Package 60
 - SMS 150 – for activating SMS Package 150

After the expiry of the 30 day period, the subscriber shall receive notification/reminder for reactivation of any of the SMS Packages.

The customer can activate only one of the offered SMS Packages within the 30 day period.

The SMS Packages can be activated only once within the 30 day deadline.

The SMS messages included in the SMS Packages can be used within a 30 day deadline as of the day of activating the package. After the expiry of the 30 day period for use of the selected SMS Package the customer can reactivate the same package or activate any of the other offered SMS packages. The SMS messages included in the SMS Package 30, 60 and 150 apply to messages sent towards the T-Mobile customers (including My Circle). The Service is not available in Roaming. The SMS Package messages have precedence in usage.

Value Added Services

The Value Added Services are available for all customers (prepaid and postpaid). Prices for these services are equal for all customers.

NUMBER SERIES	SERVICE TYPE	FEE
140 xxx		
Mobile payment	Mobile payment	5,9 MKD / SMS
141 xxx		
141 0xx	Mobile payment	0 MKD / SMS
141 1xx	SMS	5,9 MKD / SMS
	MMS	17,7 MKD / MMS
141 2xx	SMS	23,6 MKD / SMS
	Call based services	23,6 MKD / per call
141 3xx	SMS	41,3 MKD / SMS
	Call based services	41,3 MKD / per call
141 5xx	SMS	59 MKD / SMS
	Call based services	59 MKD / per call
141 7xx	SMS	11,8 MKD / SMS
	Call based services	11,8 MKD / per call
141 9xx	SMS	106,2 MKD / SMS
	Call based services	106,2 MKD / per call
142 xxx		
142 1xx, 142 2xx, 142 4xx, 142 5xx, 142 6xx, 142 7xx, 142 8xx, 142 9xx	SMS	5,9 MKD / SMS
	SMS	23,6 MKD / SMS
	SMS	41,3 MKD / SMS
	SMS	106,2 MKD / SMS
	MMS	17,7 MKD / MMS
	MMS	41,3 MKD / MMS
	Call based services	3,5 MKD/min
	Call based services	7,1 MKD/min
	Call based services	23,6 MKD/min
142 3xx	SMS	41,3 MKD / SMS
	Call based services	41,3 MKD / per call
143 xxx		
143 xxx	Mobile payment	118 MKD / per call
144 xxx		
144 xxx	SMS	5,9 MKD / SMS
	Call based services	23,6 MKD / per call
145 xxx		
145 xxx	SMS	5,9 MKD / SMS
	MMS	17,7 MKD / MMS
	Call based services	59 MKD / per call
146 xxx		
146 xxx	SMS	5,9 MKD / SMS
	Call based services	47,2 MKD / per call
148 xxx		
148 xxx	SMS	5,9 MKD / SMS
	Call based services	11,8 MKD / per call
149 xxx		
149 1xx, 149 2xx	SMS	5,9 MKD / SMS